

# Minutes

<b>Meeting</b>	<b>Bournemouth Airport Consultative Committee</b>
<b>Held on</b>	Thursday, 21 <sup>st</sup> March 2024
<b>Time</b>	1200 hrs
<b>Venue</b>	Imperial Room, Departures Building

<b>Attendees</b>	1.	Cllr Mrs J Jones (Chair)	Hurn Parish
	2.	Mr D Skillicorn (Deputy)	Bournemouth University
	3.	Cllr A Biggs	Verwood Town Council
	4.	Mrs K Glynn	Crowhill Residents' Association / Burley Parish Council
	5.	Cllr B Gorringe	Dorset County Council
	6.	Ms D Hart	Dorset Chamber of Trade & Industry
	7.	Mrs E Lancaster	Deputy – Friends of St Catherine's Hill
	8.	Cllr N Penman	New Forest National Park Authority & Hampshire County Council
	9.	Mr B Perkins	Bournemouth Chamber of Trade & Commerce
	10.	Cllr Mrs M Phipps	BCP
	11.	Cllr S Rippon-Swaine	New Forest District Council
	12.	Cllr R Shea	Bransgore Parish
	13.	Mr P Thorne	Christchurch & District Chamber of Trade & Commerce
	14.	Ms R Osborn	Secretary to Consultative Committee
<b>In Attendance</b>	<b>Bournemouth Airport:</b>		
	1.	Mr T Etches	Operations Director
	2.	Mrs D Mallet-Knight	Environment & Sustainability Officer
<b>Apologies</b>	1.	Cllr T Cordery	Ferndown Town Council

<b>Meeting dates:</b>	(All Thursdays at 1200 hrs in the Imperial Room)
	→ 25 <sup>th</sup> July 2024
	→ 21 <sup>st</sup> November 2024

## 1. Minutes of Last Meeting

The minutes of the last meeting, held on 30<sup>th</sup> November 2023, were approved by those present.

## 2. Actions from Minutes of Last Meeting

There were none.

## 3. Airport Business Update – Tim Etches, Operations Director

### 3.1 **Passenger numbers** for February stood at 44,807, slightly behind budget.

Year to Date (from April 2023), passenger numbers stand at 912,402, slightly behind budget.

There were 286 passenger aircraft movements in the month of February, 41 Cargo movements and 949 General Aviation movements (including light aircraft).

### 3.2 Bournemouth achieved 99% On Time Performance of aircraft, with Check-In average queue time at less than 20 minutes and Central Search average queue time at 4 minutes.

The target of 20 minutes for the first bag on the baggage belt was achieved for 100% of flights.

PRM (Persons with Reduced Mobility) performance results were excellent for the period, with 100% of passengers receiving assistance within 10 minutes of arrival at the Airport. There were a total of 284 departing PRM passengers and 252 arriving passengers for the month of February. This compared to 242 departing passengers and 192 arriving passengers for the same month last year.

- 3.3 This summer's passenger operation had 3 key airlines, TUI, Ryanair and easyJet operating to 37 destinations in 17 countries. There were 7 key tour operators, Hays Travel, Hurtigruten, Newmarket Holidays, P&O Cruises, Santa's Lapland, Transun and TUI. New destinations for 2024 were Agadir and Nantes (all Ryanair).
- 3.4 The full list of destinations was shown, as follows: Ryanair - Agadir, Alicante, Bergerac, Budapest, Carcassonne, Edinburgh, Faro, Girona, Gran Canaria, Krakow, Lanzarote, Majorca, Malaga, Malta, Murcia, Nantes, Tenerife, Venice, Wroclaw and Zadar; TUI - Antalya, Corfu, Crete, Dalaman, Gran Canaria, Ibiza, Kefalonia, Lanzarote, Majorca, Menorca, Paphos, Rhodes, Tenerife and Zante; and easyJet – Geneva (7 flights per week).
- 3.5 Mr Etches was pleased to advise that it had been reported in today's Express that Bournemouth had been voted the 3<sup>rd</sup> best airport in the UK.
- 3.6 Mr Etches updated Members on the current changes at the Airport:
- 1) There was a new Information Desk located nearer the entrance, which would go live on Monday, dealing with car parking, ticketing etc.;
  - 2) The Out of Gauge X-Ray machine had been moved to make way for the new baggage screening equipment;
  - 3) A new 3D X-Ray machine in Central Search will go live mid-June. This new machine was the latest Level 3 Series X-Ray which would allow passengers to take up to 2 litres of liquid through security and to not take their laptops out of bags. Bournemouth was to be one of the first regional airports to have this. £1.8m had been spent on the equipment. Manufacturers were Smiths;
  - 4) There were to be 8 Check-In Desks open this summer;
  - 5) The other meeting room in the Terminal, the Tim Tuttiett Room, was to be demolished to make room for extra queuing capacity;
  - 6) A wall in Central Search was to be demolished, opening the area up into the Duty-Free area;
  - 7) A new Domestic Arrivals was being created.
- The Terminal will change over the next couple of years, with the great investment from the Rigby Group
- 3.7 The Airport was looking again at putting a footpath down the access road to the entrance. Mr Etches stated that the Airport had no choice, as this was a narrow road and dangerous for pedestrians. Parking restrictions will be introduced shortly down the Airport's access road, although it was stressed that the Airport would not make any money from this. A Member asked whether the introduction of bollards on the corner had helped and Mr Etches confirmed that it had.
- 3.8 A Member stated that, in an ideal world, the Airport would offer free car parking which would have Health & Safety benefits as well as benefitting the visiting passengers. All agreed that this would be really good, however, Mr Etches explained why this could not happen. The Airport was reliant on the income from car parking to enable it to continue operating, as this was the main area of income generation. The Deputy Chair stated that, with the introduction of Low Cost travel some years back, the operators were unwilling to pay any extra charges as they tried to keep ticket prices as low as possible to compete. Therefore, the airports had to find another way of generating income to keep open. Mr Etches confirmed that no UK airports had a free drop-off outside terminals.
- 3.9 A discussion took place on destinations, including Longhaul, and a Member asked whether the Airport was working to get any other operations into Bournemouth. Mr Etches replied that the Airport was in constant discussions and advised Members to keep watching the news.

#### 4. **Corporate & Social Responsibility – Danni Mallet-Knight**

##### 4.1 **Community Fund:**

The first meeting had been scheduled for January, however had not taken place due to BCP stating that a Legal Variation was required to the 106 Agreement.

#### **ACTION 1 Community Fund: BCP stated a Variation to the 106 Agreement was required. The Member from BCP offered to follow-up with the BCP Legal Team and report back to Mrs Mallet-Knight.**

The Airport had formally requested for BCP to change the representatives, to be one from each of the BCP towns.

There had been two applications this year to date, which were currently only hold due to the Legal position. There was currently circa £55,000 in the fund.

4.2 **Noise Action Plan:**

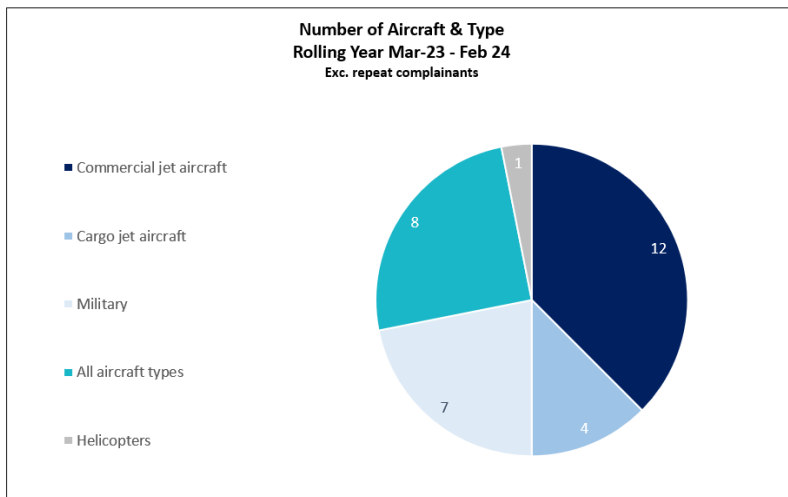
The Airport’s Noise Action Plan was submitted to DEFRA in December 2023 and DEFRA had responded with minor amendments in February this year. The Airport was to resubmit the NAP by the end of March 2024.

4.3 **Noise Complaints:**

Rolling Year 1<sup>st</sup> March 2023 to 29<sup>th</sup> February 2024:

- 32 complaints for the year – all complaints compliant (not including 2 repeat complainants).
- 32 complainants
- 30 were within Bournemouth’s control and 2 were outside of Bournemouth Airport’s control

Number of complaints per area:



Areas	Complaints
Bearwood	1
Bournemouth	2
Bransgore	3
Broadstone	2
Brockenhurst	1
Burley	2
Christchurch	1
Ferndown	1
Hurn	1
Kinson	1
Poole	1
Ringwood	3
West Parley	5
Wimborne	3
Other/not known	5
<b>Total</b>	<b>32</b>

4.4 A Member asked about the Military flights and whether there were undergoing training or were on operations. Mr Etches advised that all Military flights were within the parameters of the Airport and were either training, fuelling or landing.

**ACTION 2 Military Flights – identification of reason for flight. Mr Etches and Mrs Mallet-Knight to analyse the Military flights and report back to the Member for Burley on whether they were Instrument Training or for another reason.**

5. **Any Other Business**

5.1 The Deputy Chair asked whether the Airport had a more robust solution for this summer with relation to flashpoints of busy operational activity. Mr Etches replied that the Airport was now part of the Level 2 ACL coordination, which scheduled aircraft movement times directly with the airlines.

5.2 A Member remembered the recent Recruitment Day and asked how the Airport was doing. Mr Etches replied that recruitment was going very well this year, with some very good candidates. However, there remained a large turnover of staff.

Chair .....

Date ..... 2024