

# Minutes

<b>Meeting</b>	<b>Bournemouth Airport Consultative Committee AGM</b>
<b>Held on</b>	Thursday, 27 <sup>th</sup> July 2023
<b>Time</b>	1200 hrs
<b>Venue</b>	Imperial Room, Departures Building

<b>Attendees</b>	1.	Cllr Mrs J Jones (Chair)	Hurn Parish
	2.	Mr D Skillicorn (Deputy)	Bournemouth University
	3	Cllr A Biggs	Verwood Town Council
	4	Cllr T Cordery	Ferndown Town Council
	5	Cllr J Cook	Deputy - Crowhill Residents' Association / Burley Parish Council
	6	Mr John Hosker	Dorset Federation of Residents' Association
	7	Mrs J Hudson	Broadstone Neighbourhood forum
	8	Ms D Hart	Dorset Chamber of Trade & Industry
	9	Mrs S Fotheringham	Deputy - Jumpers & St Catherine's Hill Residents Association
	10	Cllr N Penman	Hampshire County Council & Dep New Forest National Park Auth
	11	Cllr Mrs M Phipps	BCP
	12	Mr R Shea	Bransgore & District Residents Association
	13	Mr P Thorne	Christchurch & District Chamber of Trade & Commerce
	14	Ms R Osborn	Secretary to Consultative Committee
<b>In Attendance</b>	<b>Bournemouth Airport:</b>		
	1.	Mr T Etches	Operations Director
	2.	Mr H Greenman	Estates Manager
	3.	Mr K Jewitt	Airfield Services Manager
	4.	Mrs D Mallet-Knight	Environmental & Sustainability Officer
	5.	Mr M Twomey	Head of Technical Services
<b>Apologies</b>	1.	Mrs K Glynn	Crowhill Residents' Association / Burley Parish Council
	2.	Cllr B Gorrige	Dorset County Council
	3.	Mrs E Lancaster	Jumpers & St Catherine's Hill Residents Association
	4.	Cllr S Rippon-Swaine	New Forest District Council

<b>Meeting dates:</b>	(All Thursdays at 1200 hrs in the Imperial Room)		
	→ 30 <sup>th</sup> November 2023	→ 25 <sup>th</sup> July 2024	
	→ 21 <sup>st</sup> March 2024	→ 21 <sup>st</sup> November 2024	

## 1. Election of Chair and Vice Chair

- 1.1 Members confirmed the Chair and Deputy in Office for the next year (second year of the three-year term).

## 2. Minutes of Last Meeting

- 2.1 The minutes of the last meeting, held on 27<sup>th</sup> July 2023, were approved by those present.

## 3. Actions from Minutes of Last Meeting

There were none.

## 4. Airport Business Update – Tim Etches, Operations Director

- 4.1 **Passenger numbers** for June stood at 113,580, slightly behind budget. Year to Date (from April 2023), passenger numbers stood at 276,729, slightly ahead of budget. There were 638 passenger aircraft movements in the month of June, 25 cargo movements and 1,949 General Aviation movements (including light aircraft). It was envisaged that Bournemouth would see up to 900,000 / 950,000 passengers this year. Cargo flights to China were three a week at present, growing to approximately five per week as the year goes on. Challenges remained in recruitment.

- 4.2 **Operations:** Bournemouth achieved 93% On Time Performance of aircraft, with Check-In average queue time at 10 minutes and Central Search average queue time at 10 minutes, better than the target of 20 minutes each. The target of 20 minutes for the first bag on the baggage belt was achieved for 96% of flights.
- PRM (Persons with Reduced Mobility) performance results were excellent for the period, with 100% of passengers receiving assistance within 10 minutes of arrival at the Airport. There were a total of 784 departing PRM passengers and 596 arriving passengers for the month of June. This compared to 451 departing passengers and 492 arriving passengers for the same month last year. The Airport had been ranked in the top 10 in the UK for PRM services.
- The Bournemouth Airport "Volunteer Ambassadors" programme had been put on hold due to operational challenges, although it remains on the radar for later in the year.
- 4.3 **Routes / Airlines:** Three key airlines: TUI; Ryanair; and easyJet. There were seven tour operators working with the Airport, namely Hays Travel, Hurtigruten, Newmarket Holidays, P&O Cruises, Santa's Lapland, Transun and TUI. The Airport flew to thirty-five destinations in nineteen countries.
- New destinations for 2023 were Carcassonne, Edinburgh & Venice (all Ryanair). TUI had also added Tunisia for 2024.
- 4.4 **Full List of Destinations:**
- Ryanair: Alicante, Bergerac, Budapest, Carcassonne, Dublin, Edinburgh, Faro, Girona, Gran Canaria, Krakow, Majorca, Malaga, Malta, Murcia, Tenerife, Venice, Wroclaw and Zadar. (Note that Budapest and Dublin would stop for this coming winter.)
- TUI: Antalya, Corfu, Crete, Dalaman, Gran Canaria, Ibiza, Kefalonia, Lanzarote, Majorca, Menorca, Paphos, Rhodes, Tenerife, Tunisia and Zante
- easyJet: Geneva (5 flights p/w)
- 4.5 Mr Etches reported that there had been an issue with the Venice flight some three weeks ago. Seventeen people missed their flight due to one of the x-ray machines in Central Search being off-line. It had proved difficult to get an engineer out to fix the machine and Mr Etches reassured all that the Team at the Airport had worked really hard to process passengers as quickly as possible. 1.1 million passengers were forecast for next summer and a second x-ray machine was to be installed, along with other measures to meet the growth.
- 4.6 A Member asked about the late arriving aircraft, as reported recently in the press. Mr Etches replied that late arrivals were due to airline scheduling and service provided down the route, and Air Traffic Control operations in other countries. Bournemouth was beholdent to these and the late arrivals reported in the press were due to issues along the way before arriving at Bournemouth. A delay at Bournemouth was expensive for the Airport in terms of staffing, a cost which it had to absorb.
- 4.7 Mr Etches stated that there was significant expenditure at the moment, with the radar, cargo facility etc, so when asked about a review of the car parking drop-off charge, he advised that it would remain. He added that Bournemouth Airport was one of the cheapest in the country for drop-off car parking. The Chair stated that all businesses were struggling at the present time, so it was understandable that it was not feasible for the Airport to scrap the charge.
- 4.8 A Member asked about the Arrivals Terminal capacity. Mr Etches replied that the Airport was to install a marquee between Departures and Arrivals to cope with the extra arriving passengers. The Airport was currently managing on a daily basis and had not seen a reduction in passenger numbers.
- 4.9 A Member thanked the Airport for the good service received by one of the people represented when they returned recently from the fires in Rhodes. Both the tour operator and Airport had given first class service.

## 5. **Corporate & Social Responsibility – Danni Mallett-Knight, Environmental & Sustainability Officer**

### 5.1 **Community Fund:**

Mrs Mallett-Knight tabled the map of the area the Airport wished to include in the Community Fund considerations. The Chair stated that the Consultative Committee had tried to change the areas affected on the Community Fund criteria but BCP had stated that, if this was to be challenged, then the Airport would have to cover legal costs which would be significant. Therefore, it could not be changed but would be within the BCP area itself in accordance with the original 106 Agreement attached to the original planning application for the Terminal. The Member for BCP added that it could be changed but would take a long time and a lot of money. The Member clarified that the Section 106 was for the council's administrative area and that could be taken now as the BCP area. The members on the Community Fund Panel could use their discretion when making awards. The Member had met with the BCP Strategic Officer and the view was to get the fund going again as soon as possible as there were outstanding applications. Therefore, the map shown would be submitted to BCP, with the Member for BCP copied in. The Chair expressed disappointment that the fund would not be changed to cover the areas most affected by airport noise.

### 5.2 **Noise Complaints:**

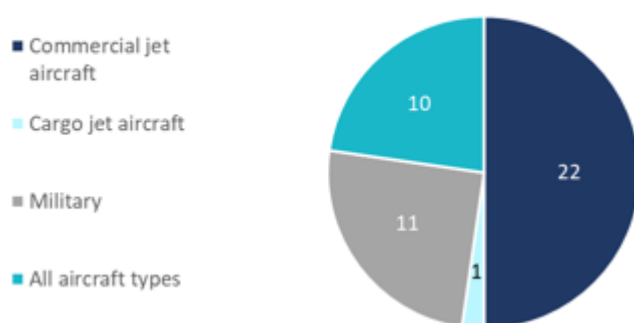
Rolling Year 1<sup>st</sup> July 2022 to 30<sup>th</sup> June 2023:

- 44 complaints for the year – all complaints compliant
- 34 complainants
- 38 within Bournemouth's control zone, 5 outside, 1 aerodrome-based

Mrs Mallett-Knight reported that there had been a spike of complaints in June. This was due to two reasons. One being that 10 complaints came from 1 complainant and the second being that the Airport was forced to use Runway 08 for a prolonged period due to the wind direction and, therefore, an increase in complaints was seen from areas to the west of the Airport.

Looking at the data below, the Member for Burley expressed concern that the perception may be that Burley generate excessive complaints compared to other areas. He stated that at the last meeting, the Airport had acknowledged that their complaints management system had not been robust and six of the complaints had been mislaid. The Chair acknowledged this, thanked the Member and reiterated the apologies made by the Airport at the last meeting.

**Number of Aircraft & Type  
Rolling Year Jul-22 - Jun 23**



**Number of complaints per area:**

Areas	
Bashley	1
Bearwood	2
Bournemouth	5
Bransgore	2
Broadstone	1
Brockenhurst	2
Burley	14
Christchurch	2
Ferndown	2
Kinson / Northbourne	1
Lymington	1
Poolie	3
Ringwood	1
Totton	1
West Parley	1
Wimborne	1
Other/not known	4
<b>Total</b>	<b>44</b>

Mr Etches advised that RAF Brize Norton currently had an issue with their runway and Bournemouth was one of its contingencies for training. Brize Norton was not looking to replace its runway until next year, so Bournemouth may see some military training. A Member asked whether military flights were able to fly as they wished and Mr Etches replied that military flights had no restrictions and were not required to comply with the noise abatement rules. A Member asked whether, if the Airport did get complaints about this, could it impact the reputation of the Airport. Mr Etches replied that most people enjoyed watching the visiting aircraft. Another Member stated that these aircraft were keeping the country safe and so there had to be some compromise with regard to noise complaints. The Member added that there had been very little disruption when there had been military operations previously. Mr Etches stated that there were very few.

## 6. **Property – Harvey Greenman, Estates Manager**

- 6.1 **Developments:** Mr Greenman briefed Members on the developments on the Business Park. These included:
- Property ABP39, a new build, energy-efficient high bay industrial warehouse unit of 39,124 sq ft.
  - Unit 1, Compass Base which was a 35,397 sq ft facility, a pure distribution building, which was now let to an online plumbing company. They also had a small kitchens and bathrooms outlet open to the public.
  - Property ABP21, which was now let to a Health & Safety equipment company.

- 6.2 **New Footpaths and Cycle Paths:** Members were shown images of the newly finished footpaths and cycle paths on the Aviation Business Park. However, the Airport expressed disappointment that the council were dropping the construction of a new cycle path from the Airport to Redhill, although they were still desirous of building it in the longer term when design, costs and planning issues were clearer.

- 6.3 **Sustainable Travel Pack:** Mr Greenman briefed Members on the Airport's Sustainable Travel Pack, details of which were also on the Bournemouth Airport website. There had been over 600 responses to the last Travel Survey and, so far, this update had generated nearly the same respondents.

- 6.4 **Merritown Heath / Hurn Common SSSI:** Mr Greenman briefed Members on the ecological value of the circa 200 acres of land. Comprising lowland heathland, acid grassland and woodland, the area was home to six British reptile species (Adder, Grass Snake, Smooth Snake, Sand Lizard, Common Lizard and Slow Worm), as well as Nightjars, Dartford Warblers, a herd of Belted Galloway Cattle and a herd of Goats.

There were also a number of tended beehives and Mr Greenman gave a very informative presentation on the honey produced on the Airport site, which Members enjoyed enormously.

- 6.5 A Member asked Mr Greenman whether the old World War Two buildings were on any preservation plans. Mr Greenman replied that none of the buildings had a great historic value and the history of the Airport was well-documented in a number of books and publications.

- 6.6 A Member asked about the East / West link road. Mr Greenman replied that planning consent had been obtained, however, the execution was not straight forward and was expensive so, until there were further developments that warranted it, it was not something that would be pushed through. When it was eventually done, access would be heavily controlled.

- 6.7 A Member asked how much influence the Airport had when it came to road works / traffic congestion around Wimborne, Ferndown, Parley and West Moors. Unfortunately, little influence, Mr Greenman replied. When the Airport submits a planning application it must demonstrate that the road system would be able to take the additional traffic. The improvements over recent years to West Parley and Chapel Gate were always meant to take account of Airport developments.

- 6.8 The Chair thanked Mr Greenman for his most interesting presentation and stated that it was good to learn that the Airport took such a committed interest in its environmental obligations on this valued site.

## 7. **Any Other Business**

- 7.1 A Member asked whether information could be provided on this meeting so they could report back to their Council. The Chair stated that the Minutes would be distributed within two weeks and would be a comprehensive account.

Chair .....

Date ..... 2023